

WELCOME

On behalf of the board members and staff at South Liverpool Housing (SLH), I would like to welcome you to your new home.

This handbook has been designed to help you settle into your new home as quickly as possible. It contains information about the services we provide, some useful contact numbers and how you can get involved with your community. We have taken on board suggestions made by our current tenants when devising this handbook and I hope you find it useful.

We have tried to include as much information as possible, however if you would like more details please contact us. We may also send you additional pages for you to add to your handbook in the future.

Please let us know if there is anything else we can do for you - we cannot make South Liverpool a better place to live and work without your help.

I hope you are very happy in your new home.

Julie Fadden
Chief Executive



If you would like a translation of this handbook please contact our customer services team on 0151 285 5600. This information is also available in Braille, large print and audio on request.

POLISH:

Jeżeli chcielibyście państwo otrzymać umaczenie tego poradnika, proszę skontaktować się naszym konsultantem telefonicznym pod numerem telefonu 0151 285 5600. Ta informacja jest także dostępna na życzenie w Brajlu, napisana wielkimi literami lub w formacie audio

MANDARIN:

"如果您想要索取这本手册的译本，请联络电话中心 0151 285 5600。据需要，这份资料亦有盲人凸字版，大字版和语音版。"

ARABIC:

الرجاء كتّيّب هذا من ترجمة أحبّت أن ت إنب اتصل
مركز دعوات ٠٠٦٥٥٨٢١٥١٠ يتوفّر أيضا معلومة هذا داخل
على
[بريل] مسعميّة ووسائل ككبيرة طبعة [رقوست أن]

FRENCH:

"Si vous désirez une traduction de ce livret, veuillez contacter le centre d'appels au 0151 285 5600. Ces renseignements sont aussi disponibles sur demande en braille, en gros caractères et source audio."

RNID typetalk

Text phone users dial 18001 0151 285 5600